



# HYDERABAD METRO RAIL PENALTY CHARTER

Type of Penalty	Description	Time limit	Amount of Penalty
<b>Ticket less Travel</b>	Passenger travelling without authorized Ticket	<b>Any Time</b>	<b>Rs. 50</b> Penalty + <b>Rs. 60</b> max. Fare
<b>Over Travelling</b>	Passenger travelling beyond destination	<b>Any Time</b>	Difference Amount Between Destination Station & Actual Exit Station
<b>Over Staying - Within Station</b>	Passenger - Entry and Exit in Same Station	Up to <b>30 mins</b> from the time of Entry - <b>No Penalty</b>	<b>Penalty Rules on overstay in same station</b> 30 mins - 1 hr 30 mins = <b>Rs. 15</b> 1 hr 30 mins - 2 hrs 30 mins = <b>Rs. 30</b> 2 hrs 30 mins - 3 hrs 30 mins = <b>Rs. 45</b> > 3 hrs 30 mins = <b>Rs. 60</b>
<b>Over Staying - Beyond origin station</b>	Passenger - Entry and Exit in Different Stations	Up to <b>1 hr 30 mins</b> from the time of Entry <b>No Penalty</b>	<b>Penalty Rules on overstay in different Station</b> 1 hrs 30 mins - 2 hrs 30 mins = <b>Rs. 15</b> 2 hrs 30 mins - 3 hrs 30 mins = <b>Rs. 30</b> 3 hrs 30 mins - 4 hrs 30 mins = <b>Rs. 45</b> > 4 hrs 30 mins = <b>Rs. 60</b>
<b>Mismatch at Exit</b>	Improper presenting of Token/ Smart Card at Entry Gates by the Passenger	<b>Any Time</b>	<b>Rs. 60</b>
<b>Manmade Damage Ticket</b>	Physical Damage of Smart Card due to which the ticket is not recognized at Entry / Exit gates	<b>Any Time</b>	<b>Rs. 100</b>