

## Press Release

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# HYDERABAD METRO RAIL ANNOUNCES 10 % DISCOUNT ON SMART CARD TRIPS

The people of Hyderabad have welcomed and are patronising the services of Hyderabad Metro Rail in an overwhelming manner. Valuing their continued support and cooperation, L&T Metro Rail (Hyderabad) Limited is happy to announce 10% discount on all trips made through smart cards up to 31<sup>st</sup> March 2018.

In addition to the above Paytm is offering a flat Rs. 20/- cash back on first time recharge of Rs. 100 or more per card for the passengers recharging their smart card through Paytm.

Smart cards can be purchased from our ticketing offices at the stations and they can be recharged either at our stations. Recharge your smart cards through TSavaari App, Paytm and HMR Passenger website and by using Add Value Machine (AVM) located in paid area on the station concourse.

Passengers can choose a smart card or a token for travelling by Metro trains. We strongly recommend passengers to opt for smart cards for a hassle-free journey to promote the digital economy.

### **Frequently asked questions:**

**Train Timings** – 0600 hrs – 2200 hrs. First train starts at 0600 hrs from Nagole, Miyapur and Ameerpet stations. Last train starts at 2200 hrs from Nagole to Ameerpet and Miyapur to Ameerpet stations.

**Frequency** – Every 8 minutes from Miyapur to Ameerpet and every 16 minutes from Nagole to Ameerpet. We are exploring the options of reducing the time within the statutory requirements.

**Fake Tokens** – These are test tokens used by the Operations & Maintenance team of L&T Metro Rail for testing Automatic Fare Collection (AFC) system. These are mixed with the original tokens and are taken back from the system in due course.

**Water** – Water dispensing kiosks are set up in stations for passengers.

**Restrooms** – Restrooms are available in the unpaid area of the concourse and passengers are allowed to cross over from one side of the concourse to the other by informing the station staff for using the restrooms.

**Dustbins** – Due to security reasons metro rail stations can't have dustbins.

**Announcements** – Announcements are automatic but emergency announcements are triggered by station staff for the safety of the passengers.

**Parking** – In addition to the parking space provided by the Government, LTMRHL has parking facilities for passengers at Nagole, Parade Grounds, Rasoolpura, Balanagar, Kukkatpally and Miyapur.

**L&T Metro Rail (Hyderabad) Limited:**

L&T Metro Rail (Hyderabad) Limited is a subsidiary of Larsen & Toubro, an Indian multinational engaged in technology, engineering, construction, manufacturing and financial services with USD 17 billion in revenue. It operates in over 30 countries worldwide. A strong, customer-focused approach and the constant quest for top-class quality have enabled L&T to attain and sustain leadership in its major lines of business for over seven decades.

**HYDERABAD**

**6<sup>th</sup> DECEMBER 2017**