



HYDERABAD METRO RAIL PENALTY CHARTER

Type of Penalty	Description	Time limit	Amount of Penalty
Ticket less Travel	Passenger travelling without authorized Ticket	<i>Any Time</i>	<i>Rs. 50</i> Penalty + <i>Rs. 75</i> max. Fare
Over Travelling	Passenger travelling beyond destination	<i>Any Time</i>	Difference Amount Between Destination Station & Actual Exit Station
Over Staying - Within Station	Passenger - Entry and Exit in Same Station	<i>Up to 30 mins</i> from the time of Entry - <i>No Penalty</i>	<u>Penalty Rules on overstay in same station</u> 30 mins - 1 hr 30 mins = <i>Rs. 15</i> 1 hr 30 mins - 2 hrs 30 mins = <i>Rs. 30</i> 2 hrs 30 mins - 3 hrs 30 mins = <i>Rs. 45</i> > 3 hrs 30 mins = <i>Rs. 60</i>
Over Staying - Beyond origin station	Passenger - Entry and Exit in Different Stations	<i>Up to 1 hr 30 mins</i> from the time of Entry - <i>No Penalty</i>	<u>Penalty Rules on overstay in different Station</u> 1 hrs 30 mins - 2 hrs 30 mins = <i>Rs. 15</i> 2 hrs 30 mins - 3 hrs 30 mins = <i>Rs. 30</i> 3 hrs 30 mins - 4 hrs 30 mins = <i>Rs. 45</i> > 4 hrs 30 mins = <i>Rs. 60</i>
Mismatch at Exit	Improper presenting of Token/ Smart Card at Entry Gates by the Passenger	<i>Any Time</i>	<i>Rs. 75</i>
Manmade Damage Ticket	Physical Damage of Smart Card due to which the ticket is not recognized at Entry / Exit gates	<i>Any Time</i>	<i>Rs. 100</i>